

Notes of PPG Meeting 14 July 2020

Present Dr Tim Ramsbottom, David Mann, 11 patients and the Chair of Garden City Surgery PPG

		Action
1.	<p>Covid-19 update</p> <ul style="list-style-type: none"> • Patients all reported positive experiences regarding the surgery's service, and wider health services. • Dr R explained that he and Dr Lacy had spent an intensive week redesigning the service and found it worked well. Staff had managed to stay symptom-free. Many patients had sent thank you messages. • A phased return to management of patients with chronic conditions has begun. • Adaptations at the surgery include a screen around reception, the front car park being used as a waiting area and a one-way system for patients within the building. • The Icknield Primary Care Network proved very useful in developing a coordinated response to Covid challenges. • The surgery began using eConsult at the start of 2020 and it too has been very useful in helping to serve patients online 	
2.	<p>Relocation and merger</p> <p>Plans hit a hiccup in the Spring but now appear to be resolved. There are still realistic hopes of moving to the ex-Argos building albeit delayed by recent overriding priorities.</p>	
3.	<p>Closed list</p> <p>The surgery list remains closed to new patients except new-born babies and returning students. We heard that Sollershott surgery has a sign on display, inviting people to register.</p>	
4.	<p>Summary from North Herts & Stevenage Patient Locality Network</p> <p>Marlene continues to represent us on this body. Jackie recently attended as did Roger, the new Chair of Garden City Surgery PPG. All agreed that it is not the right vehicle for PPGs to exchange ideas and support each other. Marlene, Jackie and Roger will try to set up a locally based support network and report to the next meeting.</p>	Marlene and Jackie
5.	<p>Looking forward</p> <p>Dr R and David will give some thought to areas in which they would welcome input from the PPG once project work becomes a possibility again. We will discuss this at our next meeting, on 12 October.</p>	
6.	<p>Next meetings</p> <p>Tuesday 13 October, Monday 11 January 2021, Tuesdays 13 April, 13 July and 12 October 2021</p>	